AGILITY

POWERED BY SIMPLICITY

Next Level Communication

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Introducing Agility

Communication has always been essential to the success of any business.

Today, more so than ever, your business needs to be agile to respond to customers quickly, day or night, and your employees need to be equipped to handle a constant flow of queries across multiple channels. In this new digital age we live in, faster response times can be a key differentiator, helping you stay ahead of the competition and stand out in a crowded market.

Whether internally collaborating with other employees or dealing externally with customers, your business would benefit from a fully unified ICT environment. By effectively connecting people, applications, clouds and networks, you can transform how quickly and efficiently information is shared, thereby satisfying your customer's increasing demands as well as improving employee productivity and boosting your bottom line.

Agility from Simplicity Group offers services such as instant messaging, presence, voice, video, desktop / application sharing and document sharing. Driven through a set of end user applications for Windows, MAC, Android and iOS, it enables users to access business communications and collaboration services from their favourite devices - wherever they are.

Fully integrated with our award-winning hosted PBX service, Agility supports all the features and functionality of our telephony service for a true unified communications experience.

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Features and benefits

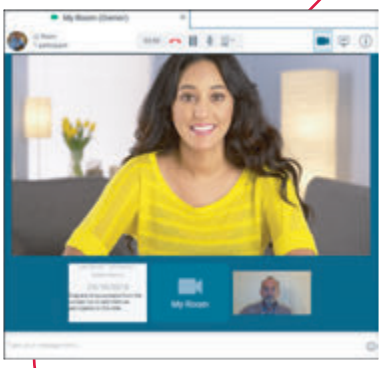
Agility is suitable for any sized business looking to improve productivity, increase collaborative team working, attract more diverse talent and speed up business decisions.

Instant messaging

Online chat between users, reducing email inefficiencies.

Video Calling

Create a stronger collaborative experience using visual communication from mobile or desktop app.



Presence

Shows personal status that helps define the best way to communicate.

Ad-hoc and Planned Conferencing

Quick and easy multi-party collaboration using My Room, a personal and fully managed conferencing space for voice, video and sharing.

Hosted PBX features

The full telephony feature set and service including bundled minutes.

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Boost business productivity

How Agility can help your business

Improve the workplace experience

With the pressure on for businesses to appear always available to their customers, the technology provided to employees can make all the difference.

Employee engagement and satisfaction are vital parts of the employee experience and will have a knock-on effect to the customer. Agility from Simplicity features are available on the mobile so users will have their business communication system available wherever they are.

Streamline IT operations

Agility provides a range of clever features, with an emphasis on control and personal administration through the portal removing the burden from your IT team.

Administrators can quickly configure the system according to the organisation's changing requirements, whilst employees can manage their communication environment easily through the desktop and mobile softclient.

Attract the next generation of candidates

With millennials set to be the biggest generation in the workforce, providing the right technology that caters for the way they work is essential. Millennials expect technology to be fast, accessible and on-demand.

Reduce business costs and complexity

Through features such as Presence, Video Call and Collaboration, the need for excessive travel is reduced whilst ensuring that conversations are on topic and as efficient as possible. Employees can work flexibly through hot-desking, home working or on the move.

Boost business agility

By providing enhanced communication tools that permit users to find the right person and work wherever they are, businesses can improve decision-making, customer interaction and overall efficiency.

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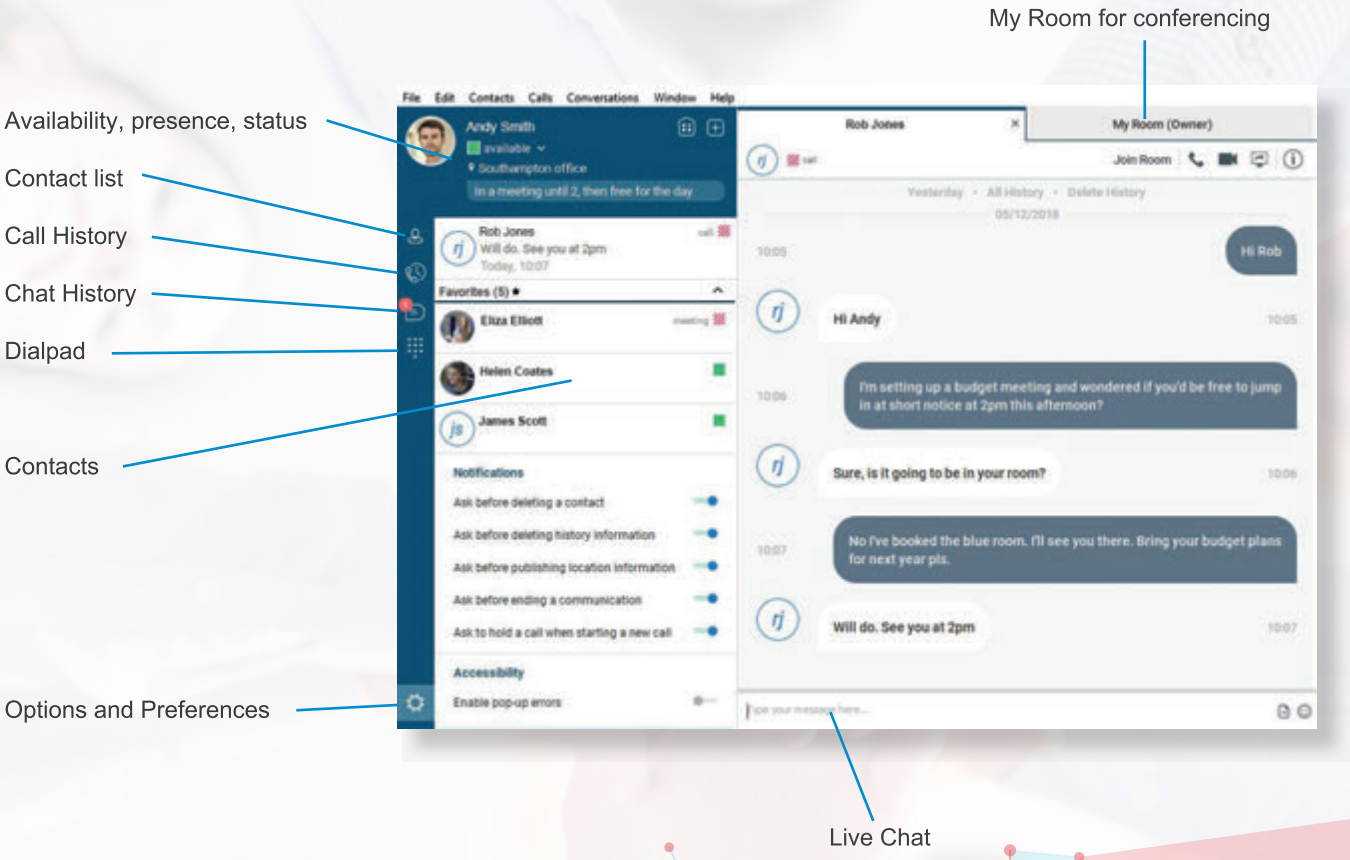
The Agility experience

Your desktop display at-a-glance



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